# Washington County Rural Telephone Cooperative, Inc. PO Box 9 • 105 E. Railroad Street • Pekin, Indiana 47165

FCC Mail Room

JUI - 3 2014

June 27, 2014

**REDACTED - FOR PUBLIC INSPECTION** 

Via Electronic Filing

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12<sup>th</sup> Street, SW
Washington, DC 20554

Re:

WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of Washington County Rural Telephone Cooperative, Inc.

Study Area Code 320834

Dear Secretary,

On behalf of Washington County Rural Telephone Cooperative, Inc., we have attached for filing confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to 47 CFR 54.313 and 47 CFR 54.422 of the Commission's rules. Washington County Rural Telephone Cooperative, Inc. seeks confidential treatment under the FCC's Protective Order for the information filed pursuant to Section 54.313(f)(2) of the Commission's regulations<sup>1</sup>. Washington County Rural Telephone Cooperative, Inc. also seeks confidential treatment under the Commission's existing confidentiality rules at 47 CFR 0.457 and 47 CFR 0.459 for the information filed pursuant to Section 54.313(a)(1). The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Sincerely.

Sara Morris

**Accounting Manager** 

Washington County Rural Telephone Cooperative, Inc.

**Enclosures** 

No. of Copies rec'd\_

List ABCDE

<sup>&</sup>lt;sup>1</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order).

Tel: (812) 967-3171 • Fax: (812) 967-4971 • Email: business.office@tele-mediasolutions.coop

PCC Fo	rm 483 - Carrier Annual Report Data Collection Form	4	0 (d. 196) 1970 - 1980		PCE Please 463 Child Campul No. 200 July 2013	
4010>	Study Area Code	District Control	320834			
<015>	Study Area Name		WASHINGTON CTT RU	RAL	U. A. C. T. A.	H-12-1
<020>	Program Year		2015			
<030>	Contact Name: Person USAC showith questions about this data	ould contact	Sara Morris			
<035>	Contact Telephone Number: Number of the person identified	in data line <030>	8129675521 ext.		·	To the last
<039>	Contact Email Address: Email of the person identified in	data line <030>	sara.acrrisPtele-	mediasolutions.com	9	13.79(2.5.1.7)
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FCC Mail Room

1 Cap 41	rvice Quelity Improvement Reporting Section Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 Ady 2013
<010>	Study Area Code	320934
<015>	Study Area Name	MASSINGTON CTY NUMAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Sera Morris
<035>	Contact Telephone Number - Number of person identified in data line <030>	8129679521 axt.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sare.morrisftele-cediasolutions.coop
<110>	Has your company received its ETC certification from the FCC?	(yes/no) O
বাচ	If your answer to Line <110> is yes, do you have an edsting §54.202(a) *5 year plan* filed with the FCC?	(yes/no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on lif 112, contains a progress report on its five-year service quality improvement	Name of Attached Document
	plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to Improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

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### REDACTED - FOR PUBLIC INSPECTION

(200) Service Outage Reporting (Voice)

Data Collection Form

Dista Collection Form

July 2013

<b>4010</b>	Study Area Code	320634
<015>	Study Area Name	MASSINGTON CTY BURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Sare Horris
<035>	Contact Telephone Number - Number of person identified in data line <030>	8129679521 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sare.morris@tele-mediasolutions.coop

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NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Proceduras
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<010>	Study Area Code	320034
<015>	Study Area Name	MASSISSTON CTY RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Sara Morria
<035>	Contact Telephone Number - Number of person identified in data line <030>	6129675521 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	wars.morrisftele-medissolutions.coop
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<015>	Study Area Name	MASSIMOTOS CTY RURAL
<020Þ	Program Year	2015
<030b	Contact Name - Person USAC should contact regarding this data	Sara Morrie
<035>	Contact Telephone Number - Number of person identified in data line <000>	8129675521 ext-
<039>	Contact Email Address - Email Address of person identified in data line <030>	ears.morris@tale-mediasolutions.coop

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<010>	Study Area Code		320834		
<015>	Study Area Name		MARRIMGTON CTY	RUBAL	
<020>	Program Year		2015		
<b>4030</b> >		USAC should contact regarding this data	Sara Morris		
<035>		mber - Number of person identified in data line <030>	Service and the service and th		
<039>	Contact Email Address	- Email Address of person identified in data line <030>	* sara.morris@to	ele-mediasolutions.c	1000
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### Program Year  ### Contact Name - Person USAC should contact regarding this data ### Sacra worr is  ### Contact Telephone Number of person identified in data line <0300- ### Contact Telephone Number of person identified in data line <0300- ### Contact Email Address - Email Address of person identified in data line <0300- ### Contact Email Address - Email Address of person identified in data line <0300- ### Sacra worr is	<010>	Study Area Code	324034
Contact Name - Person USAC should contact regarding this data   Sara Nore's	<015>	Study Area Name	MASHINGTON CTY NURAL
Contact Telephone Number - Number of person identified in data line <0300	<020>	Program Year	2015
Contact Email Address - Email Address of person identified in data line - COSO   sare secretafficial - sediasolations coop        Tribal Land(s) on which ETC Serves        Tribal Government Engagement Obligation        Name of Attached Document        Name of	<030>		
<920> Tribal Land(s) on which ETC Serves  Tribal Government Engagement Obligation  Name of Attached Document  If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to \$54.313(a)(b) includes:  (921) Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  (922) Feasibility and sustainability planning:  Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes  (925) Compliance with Land Use permitting requirements  Compliance with Cultural Preservation review processes  (927) Compliance with Cultural Preservation review processes  (928) Compliance with Cultural Preservation review processes  (929) Compliance with Cultural Preservation review processes  (927) Compliance with Cultural Preservation review processes  (928) Compliance with Cultural Preservation review processes  (929) Compliance with Cultural Preservation review processes  (929) Compliance with Cultural Preservation review processes  (921) Compliance with Cultural Preservation review processes  (922) Compliance with Cultural Preservation review processes  (921) Compliance with Cultural Preservation review processes  (922) Compliance with Cultural Preservation review processes  (923) Compliance with Cultural Preservation review processes  (924) Compliance with Cultural Preservation review processes  (925) Compliance with Cultural Preservation review processes  (926) Compliance with Cultural Preservation review processes  (927) Compliance with Cultural Preservation review processes  (928) Compliance with Cultural Preservation review processes  (929) Compliance wit	<035>		
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<010>	Study Area Code	324834
<015>	Study Area Name	MASSINGTON CTY RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Sara Morris
<035>	Contact Telephone Number - Number of person Identified in data line <030	> 8129675521 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030	sare.morris@tele-mediawolutions.coop
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	erms and Condition for Lifeline Customers	FCC Form 481 / OMB Control No. 3060-0586/OM July 2013	8 Control No. 3050-0819
<010>	Study Area Code	320034	
<015>	Study Area Name	MANIMOTON CTT ROTAL	
<020>	Program Year		
<030>	Contact Name - Person USAC should contact regarding this data	Bara Horris	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8129675521 cat.	REDACTED - FOR PUBLIC INSPEC
<039>	Contact Email Address - Email Address of person identified in data line <030>	mara morristelm-mediasolutions coop	REDICIED TON TODAY
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	3308341e1310.pdt	
<1220>	Link to Public Website HTTP	Name of Attached Document	
or the we	heck these boxes below to confirm that the attached document(s), on line 1210, obsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		

A STATE OF THE STA	ion Cay Carrior Additional Decementation action Form	PCC Ferm 481 OMB Control No. 3060-086/OMB Control No. 3060-0819
natuding	Rate-of-Retien Certers officeed with Price Cap Local Exchange Corriers	Ady 2013
<b>4010</b>	Study Area Code	120834
<b>4015&gt;</b>	Study Area Name	MARTINGTON CTY SVIAL
<020>	Program Year	2 2015 STUTE OF STUTE
<030>	Contact Name - Person USAC should contact ragarding this data	Sere Morrie
<b>435&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	8129675521 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Asra motrisficia mediasolutions.com
CHECK H	he boxes below to note compliance as a recipient of incremental Connect Ameri	rice Place I support, frozen High Cost support. High Cost support to diffest access charge reductions, and Connect Americe Phase II (e) the information reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010Þ	2nd Year Certification [47 CFR § 54.313(b)(1)]	
<2011>	3rd Year Certification (47 CFR § 54.313(5)(2))	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Certification	1명 : 27일:: 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1
<2013>	2014 Frozen Support Certification	·
<2014>	2015 Frazen Support Certification	
<2015>	2016 and future Frozen Support Certification	그는 제미를 잃었다. 네트 봤는데, 그는 사이 기계에 그르다.
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	Certification Support Used to Build Broadband	[2] : - 1 1 1 2 2개 호텔로 사고 - 2개 보고 됐다고 하고.
	Connect America Phase II Reporting (47 CFR § 54.313(e))	THE BELLEVILLE MARKET OF THE SAME AND A SAME
<2017>	3rd year Broadband Service Certification	
<2018>	Sth year Broadband Service Certification	
<2019>	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)[3](ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began provide preceding calendar year.	line 2021, contains the required information t shall provide the number, names, and ing access to broadband service in the
		도 맞면 가는 사람들이 살아보는 것이 되었다. 그 사람들이 되었다. 그 사람들은 사람들이 되었다. 그 사람들이 다른 사람들이 되었다. 그 사람들이 되었다. 그 사람들이 되었다면 보다는 것이 되었다. 그 사람들이 되었다면 보다는 것이 되었다면 보다는 것이 되었다면 보다면 보다면 보다면 보다면 보다면 보다면 보다면 보다면 보다면 보
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	: 1	Name of Attacked Regiment Lister Registed Information
_		Name of Attached Document Listing Required Information

		CASS Cambril No. 2006-000(CASS Coron July 2013
10> Study		
50 Study	Area Name	SMANIMETER CTT BUSAL
Conta	on Year of Manne - Person USAC should contact regarding this data	AND MERCIA
Conta	t Talashone Humber - Humber of person islantified in data fine <0.00-	\$1,294(55)2) agt.
Conta	a Lonell Address - Could Address of purpos Identified in data has 4000-	ARTA -MOTTIESTATE - Media Solutions - COM
	s below to note compliance on its thin year service quality plan (pursus	or to 47 CRB 9 E4.20000) and, to privately held continu, counting compliance with the Beautal reporting requires to believe miles reported on this form and in the documents effected below is occurrie.
Progr Miles	ses Report on 5 Vest Mes tone Certification (47 CFB § 54.313(f)(1)(1)	Name of Attached Document Urbin Regulard Information
Please § 84.3 providi	oheck this box to confirm that the allached documential, on libe- 13 (§(1)(§), the carrier shall provide the number, names, and adding access to broadband service in the preceding calendar year,	
Comm	unity Anchor Institutions (47 CFR § \$4.313(7)(13(0))	Rems of Attached Document Listing Securing Information
	complemy a Privately Habis RDR Carrier (47 CPR § 54.313(f)(2)) does your company file the RUS ennual report	Phase of Attached Document Listing Exquires (Phase)
Electro	these boxes to confirm that the attached document(s), on line 301 into copy of their annual AUS reports (Operating Report for envisions Serrowers)	7, contains the required information pursuant to \$ 84.319(f)(2) compliance requires:
	sentja) for Balance Sheet, Income Statement and Statement of Co	min Flows
	seponce is yes on line 2014, ettach your company's RUS annual and all required documentation	
	esponse is no an Gne 3014, is your company sudited?	Rente of Attached Decument Listing Required Indiamedian (**Conference**
	response is yes on the 2018, please chock the boxes below to n your selemination, on time 2016 persuant to § 54.31.36(2), contains a copy of their audited fixancial statement; or [2] a fireacial report to a	termat comparable to RUS Operating Report for Telecommunications
	ment(s) for Balance Street, Income Statement and Statement of C	
	ement letter lessed by the Independent certified public accountant. that	
0.00	rapporte is no on line 3018, plages check the bases below from your submission, on line 3024 pursuant to § 34.313(1)(2),	
former	f their fits noted statement which has been subject to review by an adort certified public accountant, or 2) a financial report in a comparable to RUS Operating Report for Telecommunications	
	vers, yting information subjected to a rantow by an independent certified accountant	
	ying information subjected to an officer certification. nertign for Balance Sheet, Income Statement and Statement of C	msh Fleen 3209341n3026.pdf

		PCC Form 481 OASS Control No. 3360-0985/ChAS Covered No. 2000-0819 Ady 2013
<010>	Study Area Code	320834
<015>	Study Area Nama	WASRINGTON CTT RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Pers Morcie
4035	Contact Telephone Number - Number of person identified in data line <030>	8129675521 ext.
-CODD	Contact Email Address - Email Address of person identified in data line <030>	sars.equrisfyele-mediagolutines.coop

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I cartify that I am an officer of the reporting carrier; my responsibility recipients, and, to the best of my knowledge, the information report		nents for univers	al service suppor
Name of Reporting Carrier; WASHINGTON CTY RURAL		Chi.A.	
Signature of Authorized Officer: CERTIFIED ONLINE		Date	06/27/2014
Printed name of Authorized Officer: Ernest Burnett	Later the Carting	3.148	
Title or position of Authorized Officer, Vice-President			7.7
Takehone number of Authorised Officer: 8129673171 ext.		四月。17年	189
Study Area Code of Resorting Carrier: 320834	Filing Due Date for this form: 07/01/2014		

Data Collection Form 41. Oxfo Control Inc. 2000-0000/Co.40 Control Inc. 2000-00018						
Study Area Code	320034					
Study Area Name	NASHINGTON CTY RURAL					
Program Year	2015					
Contact Name - Person USAC should contact regarding this data	Sara Morris					
Contact Telephone Number - Number of person identified in data line c030>	8129675571 ext.					
	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data					

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Henne of Agent) also certify that I am an officer of the reporting carrier; agent; and, to the bast of my knowledge, the reports or	my responsibilities include ensuring the accuracy of the arm	the information reported on behalf of the reporting center, set date reporting requirements provided to the authorized
Name of Authorized Agent:		
Name of Reporting Cerrier:		
Signature of Authorised Officer:		Deta:
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:	10° - 10° -	the day of the same of the sam
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Autho	rized to File Annual Reports for CAF or U Recipients on Behalf of Reporting Cerrier
	to submit the annual reports for universal service support recipients on behalf of the reporting currier; I have provided or carrier; and, to the best of my knowledge, the information reported hersia is accurate.
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Cette:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Enployee of Agent:	

Attachments

(700) Price Offerings Including Voice Rate Date Data Collection Form	48.6	PCC Form 461 OMB Control No. 2060-0886/OMB Control No. 3060-0819
		July 2011

<010×	Study Area Code	370834
<015>	Study Area Mama	MASHINGTON CTT RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Sara Morris
<035>	Contact Telephone Number - Number of person Identified in data line <030>	\$129673521 ext.
4800	Contact Fmall Address - Fmall Address of person identified in data line <0305-	Name appropriate to a subject to the

Residential Local Service Charge Effective Date
 Single State-wide Residential Local Service Charge
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Data Collection Form	OA48 Control No. 3060-0986/OMB Control No. 3060-0819
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<030>	Contact Name - Person USAC should contact regarding this data	Sera Morrie
<035>	Contact Telephone Number - Number of person Identified in data line <030>	8329475521 mxt.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ssrs.morrisfinis-madissolutions.coop

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Spaed	Broadband Service -Upload Speed (Mbps)	Usage Allowance	Action Taken
- Year	Pekio IF	1 1 1 1 1 1 1 1	-	15.4	(Mbps)	Sycal Control of the		When Limit Reached (select) Other, No limit on usage allowance
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<010>	Study Area Code	320834					
<b>4015</b> >	Study Area Name	MASSINGTON C	TY NURAL				
40200	Program Yesr	THE PERSONAL PROPERTY OF THE P					
<030>	Contact Name - Person USAC should contact regarding this data	Sara Horris		。			
<035>	Contact Telephone Number - Number of person identified in data line 4030>	#179675921 e	rt.				
<039>	Contact Emeil Address - Email Address of person identified in data line 4030>	sara.morrist	tele-mediasolutions	coop			
<810> <811>	Reporting Carrier Meshington County Rural Telephone Cooperat Holding Company M/A	ive, loc.					
412>	Operating Company N/A		7 10				
<813>	Afflicts		SAC SAC	Doing Business As Company or Brand Designation			
	Washington County Rural Telephone Cooperat.	ive, Inc.	320634	Tele-Media Solutions			
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			AND DESCRIPTION				

### 320834in510.pdf

Service Quality Standards & Consumer Protection Rules Compliance

Please refer to the following documents regarding annual CPNI Certification with accompanying procedures as well as the documentation regarding the current Red Flag suspension status, including the 1/27/2011 Board of Directors Resolution that exempts Washington County Rural Telephone Cooperative, Inc. from compliance with the FACT Act Red Flag Identity Theft Prevention Program. The Board of Directors agreed to continue the indefinite suspension on January 19, 2012, January 17, 2013 and January 16, 2014.

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**CPNI Template Submission** 

Customer Proprietary Network Information (CPNI) Certification Home

Annual 47 C.F.R. § 64.2009(e) CPNI Certification Template EB Docket 06-36

### The new CPNI Submission was saved.

Confirmation Number: 77919324

Certification Year: 2013

Date Filed: Feb 21 2014 9:59AM

Name of Signatory: Roland King Title of Signatory: President

Company covered by this certification:

 Washington County Rural Tel. Coop. Inc. dba Tele-Media Solutions (808455)

Attachment:

CPNI Certification 2013.pdf

View and verify this CPNI Submission

Return to CPNI Home

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445 12th Street SW (1-888-225-5322)

Washington, DC 20554 TTY: 1-888-TELL-FCC

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CPNI Template Submission Software Version 00.01.03 April 5, 2011

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**CPNI Template Submission** 

Customer Proprietary Network Information (CPNI) Certification Home

### Annual 47 C.F.R. § 64.2009(e) CPNI Certification Template EB Docket 06-36

Submission Confirmation Number:	77919324
Annual 64.2009(e) CPNI Certifi	cation for 2014 covering the prior calendar year: 2013
1. Date filed:	Feb 21 2014 9:59AM
2. Name of company(s) covered by this certification:	<ul> <li>Washington County Rural Tel. Coop. Inc. dba Tele-Media Solutions (808455)</li> </ul>
3. Form 499 Filer ID(s):	808455
4. Name of signatory:	Roland King
5. Title of signatory:	President
6. Certification:	
of the company named above, knowledge that the company h	[name of officer signing certification], certify that I am an officer and acting as an agent of the company, that I have personal as established operating procedures that are adequate to ensure on's CPNI rules. See 47 C.F.R. § 64.2001 et seq.
procedures ensure that the con	an accompanying statement explaining how the company's npany is in compliance with the requirements (including those I procedures, training, recordkeeping, and supervisory review) see of the Commission's rules.

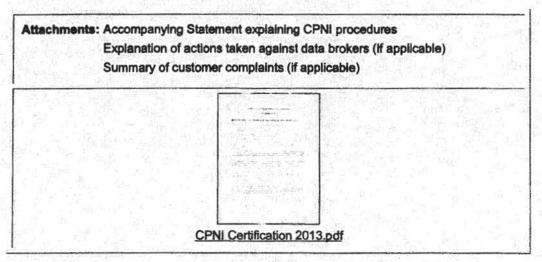
The company [ has has not] taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. [NOTE: If you reply in the affirmative, please provide an explanation of any actions taken against data brokers.]

The company [ Chas 6 has not] received customer complaints in the past year concerning the unauthorized release of CPNI [NOTE: If you reply in the affirmative, please provide a summary of such complaints. This summary should include number of complaints, broken down

by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information.]

The company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: [ Signature of an officer, as agent of the carrier]



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Federal Communications Commission Phone: 1-888-CALL-FCC 445 12th Street SW (1-888-225-5322)

Washington, DC 20554 TTY: 1-888-TELL-FCC More FCC Contact Information... (1-888-835-5322)

Fax: 1-866-418-0232 E-mail: fccinfo@fcc.gov Privacy Policy

- Website Policies & Notices

Required Browser Plug-ins
 Freedom of Information Act

CPNI Template Submission Software Version 00.01.03 April 5, 2011

### ANNUAL 47 C.F.R. § 64.2009(e) CPNI Certification

### EB Docket 06-36

### Annual 64.2009(e) CPNI Certification for 2013 covering the prior calendar year 2013

1. Date filed: 02/21/2014

Name of company covered by this certification: Washington County Rural Telephone Cooperative, Inc.

3. Form 499 Filer ID: 808455

4. Name of signatory: Roland King

5. Title of signatory: President

6. Certification:

I, Roland King, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken actions (i.e. proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: L.

ALC: Use

Date: 2/20/14

Attachment: Accompanying Statement explaining CPNI procedures

### Attachment: Accompanying Statement of Operating Procedures

Per the FCC CPNI rules [47 CFR §64.2009(e)] and as referenced in the attached signed certification, Washington County Rural Telephone Cooperative, Inc. d/b/a Tele-Media Solutions, herein referenced as the Company hereby certifies that the Company [and its affiliates] is in compliance with the FCC CPNI rules and has outlined some of the important operating procedures below in order to ensure the Company's compliance in the protection of CPNI:

- CPNI manual has been updated in order to account for all FCC CPNI rules, including the recent revisions, and has been adopted by our Company's board
- 2. CPNI Compliance officer has been designated to oversee all CPNI duties, training, and activity
  - Established an outbound marketing supervisory review process for the use of CPNI
  - Records are maintained for any marketing campaigns that utilize customers' CPNI for a minimum of one year
- 3. Employees have been trained on when they are, and are not, authorized to use or disclose CPNi
  - o Disciplinary process has been defined and is in place for violations and/or breaches of CPNI
- 4. Carrier authentication requirements have been met
  - All customer during a customer-initiated telephone call are authenticated as being an authorized account contact before discussing CPNI (non-call detail or call detail) without utilizing readily available biographical or account information as defined by the FCC
  - Call detail is only released to customers during customer-initiated telephone contact if a
    password is provided. If the requesting customer does not provide a password, only the
    following FCC approved methods are permitted for the release of the requested call detail:
    - Sending the requested detail to the address of record (only a physical or email address associated with that particular account that has been in our company files for at least 30 days)
    - Calling the customer back at the telephone of record (only disclosing if the customer
      was authenticated as being an authorized account contact)
    - Having customer come in to Company's office and provide a valid government issued photo ID
- Notice to customer of account change as customers are notified immediately when a customer creates or changes one of the following:
  - o password
  - o customer response to a back-up means of authentication for lost or forgotten passwords
  - o online account
  - o address of record
- Notice of unauthorized disclosure of CPNI, a notification process is in place in order to notify both law enforcement and customer(s) in the event of a CPNI breach within the timeline specified by the FCC
- 7. Opt-out method for approval of CPNI use for marketing campaigns is utilized
  - Customers are notified bl-annually of their rights for the use of their CPNI in marketing campaigns
  - New customers are notified of the opt-out procedure as a part of the customer sign-up process
  - Billing system displays customer's opting status
  - o Compliance officer retains CPNI notifications and opting records for at least two years
- 8. Additional protection measures are taken above and beyond the current FCC CPNI rules
  - Company takes reasonable measures to discover and protect against activity that is indicative of pretexting
  - Company maintains security of all CPNI, including but not limited to:
    - Documents containing CPNI are shredded
    - Computer terminals are locked when employee is not at the station

## RESOLUTION 01272011 OF THE BOARD OF DIRECTORS FOR WASHINGTON COUNTY RURAL TELEPHONE COOPERATIVE, INC.

RESOLUTION: At a meeting of the Board of Directors of Washington County Rural Telephone Cooperative, Inc, hereafter referred to as the Board, which was held on January 27, 2011, and the following resolution was unanimously passed:

BE IT RESOLVED, that the Red Flag Program Clarification Act of 2010 exempts Washington County Rural Telephone Cooperative, Inc. d/b/a Tele-Media Solutions from having to comply with the FACT Act Red Flag Identity Theft Prevention Program, hereafter referred to as the Program, which was created in response to the requirements of the Red Flag Rules established by the Department of the Treasury, Federal Reserve System, Federal Deposit Insurance Corporation, Department of the Treasury, National Credit Union Administration, and Federal Trade Commission, which implemented Section 114 of the Fair and Accurate Credit Transactions Act of 2003:

 That the Red Flag Clarification Act amended the Fair Credit Reporting Act with respect to the applicability of identity theft guidelines to creditors.

2. That the Act narrowed the definition of a "creditor" as someone who uses credit reports, furnishes consumer information to credit reporting agencies or "advances funds...based on an obligation of the person to repay the funds or repayable from specific property pledges by or on behalf of the person..." and narrowed the scope of the Rule by exempting from the definition of "creditor" the following criterion, "does not include a creditor ....that advances funds on behalf of a person for expenses incidental to a service provided by the creditor to that person."

BE IT FURTHER RESOLVED, that the Board will suspend indefinitely Washington County Rural Telephone Cooperative, Inc. d/b/a Tele-Media Solutions' FACT Act Red Flag Identity Theft Prevention Program and will review at least annually and comply as necessary to address changing identity theft risks.

IN WITNESS WHEREOF, I have affixed my name as Secretary of said Washington County Rural Telephone Cooperative, Inc., this 27th day of January 2011.

Betty J/Thomas, Secretary